

Official Press Release

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New Song “911 Lifeline” Honors the Unsung Heroes Behind Emergency Calls and First-Responders

Independent recording artist **BRENDER** is releasing a powerful new single titled “*911 Lifeline*” on April 14th, a song that shines a light on the often-unseen heroes of emergency response—911 Dispatchers, also known as Emergency Operators.

For Brender, the inspiration behind “*911 Lifeline*” came from a deep respect for those professionals who serve as the critical link between the public and emergency responders. Acknowledging the emotional reality dispatchers face every day as they guide people through life-threatening emergencies over the phone. While first-responders are often recognized publicly, the dispatchers behind the headset rarely receive the same attention. Brenda was a dispatcher for twenty years, before hanging up the headset.

“911 Lifeline” tells the story of the calm voice that becomes a lifeline during moments of crisis. When people dial 911, they are often experiencing one of the most frightening moments of their lives. While police officers, firefighters, and paramedics arrive on scene, the first person they speak to is usually a calm voice on the other end of the phone

The song blends powerful storytelling with a dramatic musical backdrop that reflects the tension and heroism present in emergency response situations. Releasing two versions of the song, both a full version and a piano-version each sung by BRENDER. Produced by Paul Schulter and Co-produced by Brenda “Brender” Hernandez. Recorded and Mixed by Paul Schluter at Megatone Studios. Mastered by Dan Cochems. Lyrics written by Brenda Hernandez.

“Dispatchers are often the first first-responders,” says Brender. “They may never meet the people they help, but their words often save lives.”

With the release of “*911 Lifeline*,” Brender hopes to raise awareness and appreciation for the thousands of dispatchers who answer calls every day and help guide people through moments of fear and uncertainty. BRENDER chose to release this song this week specifically. National Public Safety Telecommunications Week is held annually during the second full week of April (April 12-18 2026) to honor the 911 dispatchers, call takers and emergency communication specialists. These “first, first-responders” are recognized for their critical role in handling emergencies, ensuring public safety, and coordinating police, fire and EMS personnel.

Brenda was also nominated for APCO International's 2026 NPSTW Hall of Fame.

“*911 Lifeline*” is available on all major streaming platforms (over 150+) beginning **Tuesday, April 14, 2026**.

Artist: BRENDER

Song: 911 Lifeline

Release Date: April 14, 2026

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